



## *the Stethoscope*

A Monthly Newsletter of the FMH Auxiliary and Volunteer Program  
400 West 7th Street Frederick, MD 21701  
Volunteer Office: 240-566-3567 - Website: [www.fmh.org](http://www.fmh.org)



### New Members

- Sarah Anstett
- Timothy Ayers
- John Darr
- Melissa Davis
- Agnes Dodge
- Habibullah Durrani
- Kelley Gansel
- Cynthia Hilland
- Joseph McGlynn
- Lora Pfefferkorn
- Dolly Sullivan
- Steven Taylor

### President's Message

Joseph Collins

We start the new year of 2017 on an exciting positive note with the payoff of the Auxiliary's \$1 million pledge for the James M. Stockman Cancer Institute. This is a true testament to the continuing dedication and hard work of the volunteers of the FMH Auxiliary in their support of the Frederick Memorial Hospital. At the January 17, 2017 Auxiliary board meeting a check for \$100,875.90 representing the final payment on the \$1 million pledge was presented to Thomas Kleinhanzl, CEO and President of the Frederick Regional Health System and Robin Rose, Vice President and Chief Development Officer by Past Auxiliary Presidents Donna Tisdale and Ellen Nolan.

I would like to thank all volunteers for their hard work in making the final month of 2016 end on a high note. Under the leadership of Darlene and John Aulls the 26<sup>th</sup> Tree of Lights Campaign had another successful year raising over \$10,000 that will be donated to the new MHP Dental Clinic for the purchase of much needed equipment. Sue Basford took over the organization and management of her team of Auxiliary volunteers who helped staff the various serving lines resulting in a very successful hospital holiday party.

Finally I also want to thank those volunteers who worked the Books Are Fun Sale and staffed their various service areas during the hectic holiday season doing so with a friendly smile and helping hand.

I look forward with great anticipation to the upcoming year and the opportunities and challenges that await us with full confidence in the abilities of the FMH Auxiliary Volunteers to help the administration and staff of Frederick Memorial Hospital deliver the highest level of health care to the citizens of our community.

#### Newsletter Committee

2017 Issue 01

**Editor & Co-Chairs:** Jan McLoon/Joann Ramsburg

**Circulation Committee:** Joann Ramsburg, Mary Frances Trout, Audrey Hiltbrand, Dorothy Kovatch, Gerry Souders, Jean Kessinger, Beth Callahan, Karen Dotterer

## **President's Letter**

**Thomas A. Kleinhanzl**

Dear Friends,

Happy New Year to you and yours! I hope you enjoyed a wonderful holiday season with family and friends.

The New Year is always an invigorating time as we begin the year with our resolutions and good intentions. We have so much to look forward to in 2017 at the hospital and within the health system, not the least of which is the opening of the James M Stockman Cancer Institute.

I want to personally thank each and every one of you for paying off your generous \$1 million pledge for the new cancer institute in January. Speaking of good intentions -- you paid your pledge off well before it was due! You have always been supportive of our initiatives and kept your commitments to help us grow to better serve the community. This is just one more example of your support.

I hope the new wayfinding signage system has eased your workload and is making it easier for our visitors to navigate around the hospital. Thank you again for being our wayfinding ambassadors through our time of growth.

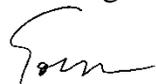
Thank you also for the generous fundraising you've completed for the Monocacy Health Partners Dental Clinic. For the 26<sup>th</sup> year in a row you've dedicated your time and talents to the needs of our community through the Tree of Lights Campaign. Your contribution from this year's campaign is already making a difference and the Dental Clinic is growing and expanding the services it provides.

You play many important roles at the hospital and our offsite locations as you answer phones, greet our patients and visitors, assist with wheelchairs and patient escorts, and work in the hospital gift shop and Select Seconds. Your donated hours of service to the hospital are invaluable and we appreciate your continued dedication and support.

We are in the process of planning events at the James M Stockman Cancer Institute this summer. Stay tuned for your opportunity to take a tour or attend an open house. As you walk through this new facility, which will house our award-winning oncology program, I hope you will take great pride in knowing that this beautifully designed, patient-centered institute is a result of your hard work.

On behalf of the senior leadership team, thank you for being an important part of our team, each and every day of the year.

Best regards,



Tom Kleinhanzl  
President & CEO  
Frederick Regional Health System

## **Director's Letter**

**Sharon Hannaby**

A few odds and ends....

- ❖ Our volunteers truly are the BEST!! I am constantly amazed at the commitment you all show to FMH and our patients, visitors, and staff. I have heard many positive comments from patients who have been at other hospitals where volunteers were not so visible. People are very happy when they are escorted to their destinations so they don't have to worry about getting lost or being late for their appointments. Giving people your time and attention really does matter. Thanks for showing our patients how much you care.
- ❖ Did you know the #1 reason people give for why they volunteer? It is as simple as this "someone asked me". This means that you are the best means of recruiting new volunteers. Please think about asking your friends, neighbors, relatives – especially those who are retired or empty nesters to *Join Us*.
- ❖ Are you getting the credit you deserve? Please be sure to record all of your hours spent volunteering. If you are on committees/services where you make calls from home, work on projects at home, etc. be sure you put these "extra" hours in the sign-in book with an explanation of "work at home". In recent years, our hours have dropped and we are sure it is due to hours not being reported, not that fewer hours are being spent working by our volunteers.
- ❖ We have a number of volunteer requests from departments who need some clerical help. Please let me know if you are interested in helping with filing, answering phones, etc. Most of these need volunteers during weekday hours but are flexible on days/times.
- ❖ Do you live close to the hospital or have no problem driving in the snow? We are always looking for volunteers who can help us during snow events. Let us know if you can be called to help during bad weather.

Finally, my personal thanks to all who sent cards of condolence at the passing of my mom. Your thoughts, prayers, and kind words meant a lot to me and my family.

Thanks for all you do - *Always!!*

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## **Gift Shop**

**Sharll Hane**

Please welcome Thelma Davenhall to the gift shop. She works Monday afternoons, stop by and say hi. We currently have three volunteers out for medical reasons, Betty Lind, Irene Shank, and Theresa Phillips. Our wishes go out to them for a speedy recovery. Ellen Noland is moving south for warmer weather, good luck to you and your husband on the next leg of your life. We also had a volunteer die, Nancy Nuckols. Nancy was with us at the gift shop for a short time, our condolences to her family. We are looking for volunteers to fill the Sunday and Monday afternoon slots. If you are interested, please see Sharon Hannaby in the Volunteer office.

The winners for the Holiday Raffle lighted Lenox figurines was Tonya Crone and Debbie McClain, they both work at the hospital.



Valentine's Day is February 14th, so stop by the gift shop for your Valentine gifts. We have a variety of items for your love ones.

# Final Passing's



Dennis Evans  
Nancy Nuckols

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## Volunteer Award Hours

Joann Ramsburg

### 100 HOURS

Gayle Bree  
Ardath Lightfield  
Katherine Diggins

### 500 HOURS

Pamela Schaffert  
Robert Hoffmeister

### 1,000 HOURS

Patricia Fritz  
Kate Bird



### 3,000 HOURS

Ruby Marie Linthicum

### 4,000 HOURS

William Woodcock

### 5,000 HOURS

Marie Huffman

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## R & A Committee

Pat Dickinson

The January Volunteer of the month is Patsy Young. Patsy began volunteering in April 2016 and works in the hospital thrift shop, Select Seconds. Patsy is receiving a gift certificate to the Airways Inn where she often has breakfast with friends. Thank you Patsy from the FMHA Volunteer Recruitment and Appreciation Committee!

The R&A Committee met on January 19 to firm up plans for several appreciation activities. Our next luncheon will be held on March 8 at the Carriage House in Emmitsburg, MD. Arrival time will be 11:30 a.m. There will be a sign-up sheet in the Volunteer Office in early February.

Fashion Show: R&A committee in coordination with Select Seconds will be holding a luncheon and fashion show again this year at Country Meadows. The date has been set for Monday, April 17. The cost for this will be \$18 per person, and must be received upon signing up. We are also recruiting for models. An announcement and sign-up sheet will be displayed both in the Volunteer Office and Select Seconds store, early March. All information will be displayed on the sheets.

The Appreciation Annual Picnic will be held this year on May 24. Save the Date. More information will be forthcoming as we get closer.

The 2016 Tree of Lights campaign has exceeded all expectations by gathering \$10,250. The proceeds will be used for the Frederick Memorial Hospital Dental Clinic on Trail Avenue. This clinic is for disadvantaged adults and will allow the entity to purchase a new autoclave, a drill, and headlight. Thank you all for your generosity in this endeavor.

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## Hour-by-Hour

## Hours Committee

Volunteer hours worked for the month of December 2016 were:

- ❖ 62 Juniors worked 474.00 hours
  - ❖ 41 College students worked 505.00 hours
  - ❖ 313 Seniors worked 5,070.50 hours
- Total hours worked in December were 6,049.50.

Grand total of hours for the 2016 calendar year was 78,740.25 hours by 654 volunteer members.

Note to Early Morning Volunteers – When signing in your credit hours on the early morning shifts, please leave 4 empty spaces before starting a new date and your sign-in. This will allow the hour's committee to record posting information needed for the previous day's work. Thank you for your cooperation. It helps us!!

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### Select Seconds - Betty Kreh

The Select Seconds profit for October was \$16,990.09.

### Gift Shop - Sharll Hane

The Gift Shop's profits for November was \$4,913.92, December was \$18,120.30

### Fundraising - Julane Anderson

Profits from the following December sales were: Books are Fun: \$2,340.67  
Fudgie Wudgie: \$200.00  
Employee/Volunteer Vendor: \$197.00



Frederick Memorial Hospital Auxiliary  
400 West Seventh Street  
Frederick, MD 21701

Non-Profit Organization  
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Frederick, MD. 21701  
Permit No. 6

**CURRENT RESIDENT OR:**

**COMING  
SOON!**

|                   |                  |
|-------------------|------------------|
| Uniform Sale      | February 14 & 15 |
| \$6 Dollar Sale   | April 10 & 11    |
| FMHA Fashion Show | April 17         |
| Books are Fun     | May 10, 11 & 12  |
| Annual Picnic     | May 24           |
| Uniform Sale      | June 20 & 21     |